Truck Hood Buying Guide

What you need to know!

Jones Performance Products, Inc.

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Buying a hood for your truck can be a challenging task, if you are not familiar with the process. To make this purchase as easy as possible, we have created a guide to help you. Before you jump right into buying a hood, there is some important information that you will need to know. We will outline the key points which will guide you through the process. If you ever have any questions, please call our sales team at 1-800-451-1600, they will be more than happy to assist with any questions.

Selecting the Correct JPP Aftermarket Truck Hood

The most reliable way to determine if you have the right hood for your truck is by the Original Equipment Manufacturer (OEM) number. To find the OEM number, you will have to get the VIN number of the truck and call your local dealer. Your local dealer will ask for the VIN number, then they should be able to match the VIN to the OEM number for the hood. Once you have the OEM part number, give us a call at 1-800-451-1600, and we will cross-reference the OEM number to a Jones Performance truck hood.

Another option, is to enter your OEM number into our website search to find the proper hood for your truck. Each product description page in our hoods category lists the OEM numbers which will work for your particular truck.

In some cases, you might not be able to get the OEM number for your hood. If so, we will work with you to identify the hood you will need. Information we will need to assist with this are measurements, pictures, and any information that will help identify the hood for your truck.

Keep in mind, you will be responsible for any return fees for hoods ordered without verification of the OEM number. Including, but not limited to, the cost of shipping the hood back to Jones Performance, as well as a 20% restocking fee. Remember, painted hoods, parts, custom, and non-stocking specialty products are not returnable.

Shipping Requirements

When placing an order, keep in mind freight carriers have requirements to keep their rates as low as possible for their customer. All JPP hoods should be shipped to a commercially zoned address with a forklift, tow motor, or loading dock to unload the shipment. We can ship hoods to other zoned areas, but there will be subject to significant increase in shipping rates.

If you place an order on our website, we will review the ship to address for any homes, farms, or other non-commercially zoned address issues. We will notify you prior to processing the order. We are able to ship the hood to the location completing the work on your truck with the same freight stipulations listed above. Several other freight carrier options are available at extra charges.

For more information about our shipping policies, please visit our shipping information page.

Accepting Freight Shipments

At Jones Performance Products, we thoroughly protect our products from shipping damage. Unfortunately, shipping damage can happen from time to time. So it's important you inspect all shipments from JPP, and confirm the shipment is free of damages before signing/accepting the shipment. If there is any visible damage, contact JPP's sales manager to review available options for the shipment before accepting it. Undeclared damage can result in the customer taking financial responsibility to fix the product(s).

If there is any damage that was not seen when you accepted the shipment, please notify our sales manager at 1-800-451-1600 Ext. 211. We will be able to make the necessary arrangements to get the hood repaired or returned.

Delays can occur in sending out a new replacement hood, as we will have to open a claim with the freight company. The freight will be scheduled by JPP to return the shipment, we will then send you out a new hood. The importance of inspecting the hood prior to signing any BOL's and accepting the shipment us VITAL. This will allow us to properly coordinate any repairs or returns which may need to take place.

For more information about hood returns, please visit our return policy page.

Hood Preparation

Dry Fitting the Hood

You must first mount the hood on the truck to make sure it fits properly. This is also known as dry fitting the hood on the truck. If the hood is modified in any way including but not limited to painting, you will be unable to return the hood. It is imperative you dry fit the hood on the truck first, before any alterations are made!

Fork Lift Procedure

When moving the truck hood, the forks must go all the way through the hood. If the forklift's forks do not go all the way through the hood (rear to front), do not use the forklift to move the hood. In our experience, forklifts are the biggest cause of starburst or spider cracking.

Hood Installation

To properly install the hood on the truck, please refer to the mounting instruction sheet that shipped with the hood. If the instruction sheet is missing, you can always find a copy of the instructions on the product description page of our website. You can also request a copy of the instructions from the JPP Sales Department.

Preparing the Hood for Paint

Once you are satisfied with how the hood fits on the truck you are now ready to prep the hood. Please visit our <u>painting procedure page</u> for detailed instructions on hood preparation.

Note: JPP Gel Coat Finish

If you decide to mount the hood on the truck with the gel coat finish still on, it will not last for a very long period of time. The gel coat will eventually wear away in the weather and get chalky.

Summary

As you can see, there is a lot is involved in buying a truck hood. Hopefully, this guide will help you move through the buying process easier. If you ever have any questions, please feel free to call us at 1-800-451-1600.

For more information about our **policies**, please visit our <u>policies page</u>.

For more information about our warranty, please visit our policies page.

If you have lost or misplaced your warranty validation card and need a replacement, click here.